ěr

Master Data Maintenance

Learning Objectives

- ⇒ Define terms, concepts, and procedures related to new hire process.
- ⇒ Explain the difference between transactions *PA40*, *PA30*, and *PA20*.
- ⇒ Demonstrate how to review, to update and to correct employee master data record.
- ⇒ Delete a personnel action.

3

Table of Contents

Chapter Overview	3
Employee Master Data Maintenance	3
Individual Infotype Maintenance (PA30)	4
Tricks and Tips for working with PA30	4
Navigating the Tabs	
Maintaining Master Data Records	
Tricks and Tips: Searching by Employee's Name	
Common Updates and Maintenance in PA30	
Changing Addresses (Infotype 0006)	10
Changes to Withholding Info W4/W5 (Infotype 0210)	
Changes to Bank Details (Infotype 0009)	
Objects on Loan (Infotype 0040)	
Delimit Objects on Loan (Infotype 0040) - Object Returned	
Organizational Assignment (Infotype 0001) Update Administrators	
Correction to Leave Accrual Date	
Changing the Contract Field	
How to Delete a Personnel Action in PAAO	34

Chapter Overview

This chapter contains information on using transaction PA30 to maintain and correct the master data records of state employees, including changes to address, bank details, tax, and other information.

Menu Path for PA30

To locate the personnel administration transaction codes use the following menu path:

Human Resources>Personnel Management>Administration>HR Master Data>PA30 Maintain

Employee Master Data Maintenance

Throughout the lifecycle of an employee at the State of Arkansas, many situations require adjustments and modifications to employee personnel records, including change to address information, bank details, taxes, and so on. AASIS offers two transactions for maintaining employee data.

<u>Personnel Actions (PA40)</u> is used for more complex changes such as a change in pay or transfer. Infotypes are maintained sequentially within the personnel actions ensuring that all data relevant to particular personnel procedures are recorded and all records are properly delimited in the system. Note: use PA40 (not PA30) to maintain anything affecting salary.

<u>Maintain Master Data (PA30)</u> is used to maintain specific employee records outside of an action. This screen provides access to individual infotypes. If the appropriate Personnel Action does not exist, maintain master data by adjusting or modifying data through infotypes found in transaction *PA30*. For example: setting up the *Objects on Loan* (IT0040).

<u>Display Information (PA20)</u> displays the same information that is maintained in *PA30*. Use this display only transaction when you need only to view an employee's information.

Words of Caution on Making Changes

Consult the Bi-Weekly Schedule of Pay Periods issued by OPM for pay period begin dates. The effective date must not be earlier than the beginning of the first pay period of the fiscal year. If master data requires correction before the beginning of the fiscal year limit, an agency request and justification must be submitted for approval by OPM.

If master data updates are processed incorrectly, an error message may be received or an employee's pay may be affected. It is a good practice to request a payroll simulation be performed by Agency Payroll System Management staff.

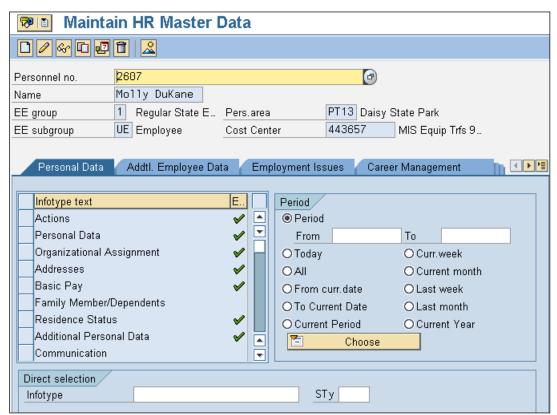
Master Data updates performed on the Monday morning of pay week (or the morning of the day OPM/State Payroll Systems runs payroll,) must be completed before 12 o'clock noon.

If a deletion message is received, check your entries. Continuing to process could result in the loss of valid information. Agencies may delete an action but should <u>never</u> delete a personnel number. Only OPM/State Payroll Systems has the authority to delete a personnel number. Please refer to How to Delete a Personnel Action located later in this chapter.

Individual Infotype Maintenance (PA30)

PA30 is used to:

- Correct errors made during initial master data entry.
- Populate infotypes skipped during initial master data entry.
- Add additional information.

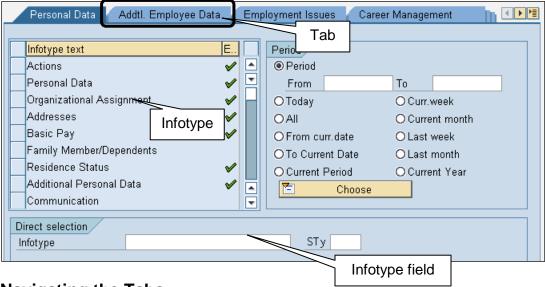




Tricks and Tips for working with PA30

For ease in locating different records, the AASIS system sorts PA infotypes into tabbed categories. Green checks indicate existing employee records. Access an infotype by:

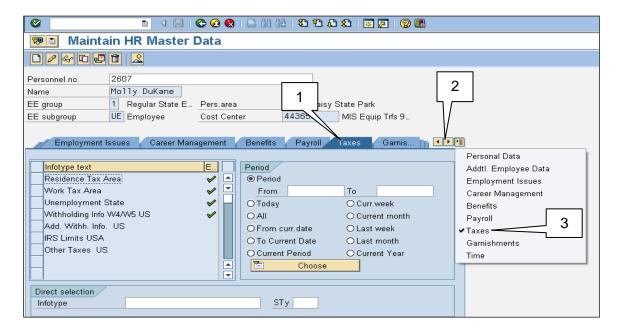
- Selecting the infotype listed on the tab.
- Entering the infotype number or key word in the Infotype field located on the Maintain HR Master Data screen. AASIS provides a list of all the infotype(s) related to a designated search term.



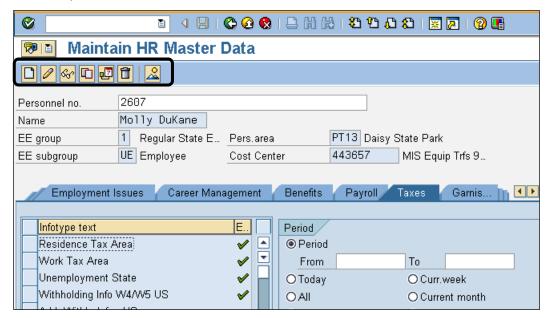
Navigating the Tabs

Maintaining infotypes requires moving from tab to tab. Here are three ways to do so.

- 1. Click on the individual tabs.
- 2. Click on the white arrows to move from one tab to the other.
- 3. Click on the white box with lines . This activates a drop down box listing all available tabs. A black check mark reflects the tabbed list of most current infotypes. For example, the black check is next to Taxes. Looking at the Taxes tab, you may view all related infotypes.



Access the selected infotype by clicking the appropriate command for the type of work required.

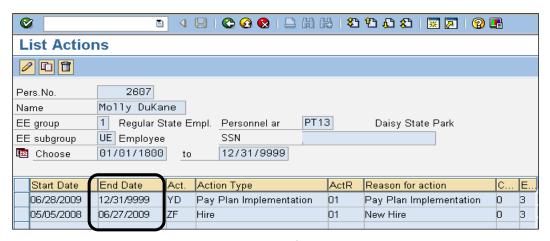


Maintaining Master Data Records

PA30 allows the user to maintain individual infotypes in the Master Data. Be sure to have approved documentation that supports the need for making the changes.

Before changing any information, review current and previous records of the

specific infotype by selecting <Overview> . This allows for viewing of the infotype history without making any changes. The example below reflects the change made for this employee on June 28, 2009. The record with an *End Date* of 12/31/9999 is the most current and active record.



Three commands are used to change information and it is very important you understand how each affects data.

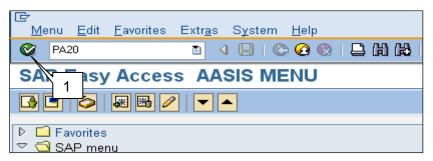
<change></change>	The Change function allows you to correct an existing record without creating a new infotype record. This function should be used only to edit incorrect data and not to update data. Changes to an infotype will result in overwriting and deleting of the current record. Use caution when using the change function.	
<copy></copy>	The <i>Copy</i> function allows you to update an infotype and to create history. However, unlike the <i>Create</i> function, the current data defaults on the screen. To edit the existing data, enter a different <i>Start Date</i> to save as a new infotype record. The old record is delimited but remains on file.	
Create>	The <i>Create</i> function allows you to create new data. Infotype history is created using the appropriate validity periods. Use this function for an infotype that has not been created.	



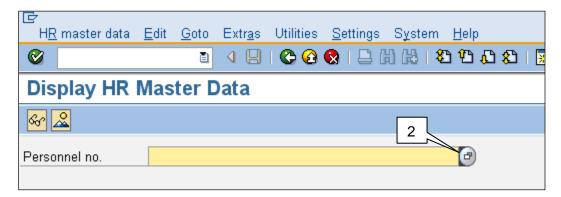
Tricks and Tips: Searching by Employee's Name

Action Steps:

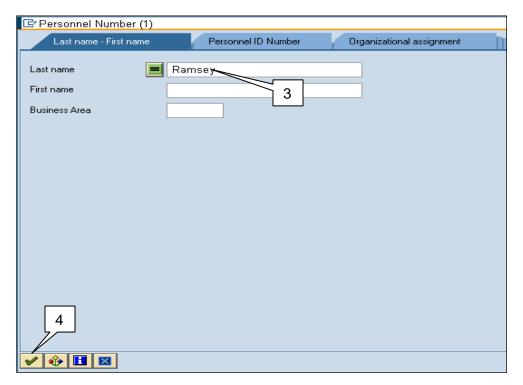
1. Enter *PA20*. <Enter> .



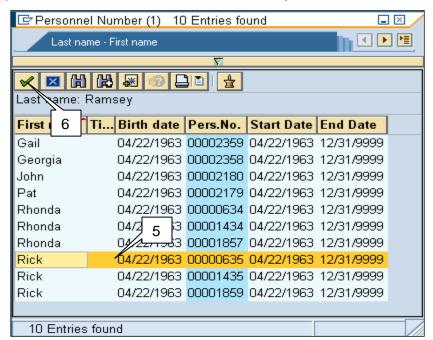
2. In the *Personnel No.* field; click to activate the search box.



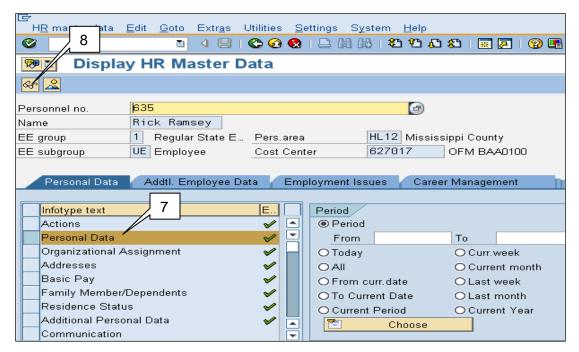
- 3. In the Last Name field, enter the person's last name.
- 4. <Green check mark>



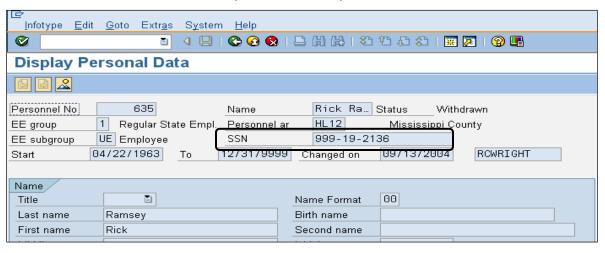
- 5. Scroll through the list for the person's first name or birth date and click on the name to view.
- 6. <Start search> View all of the information to verify whether this is the same person. In this case, three Rick Ramsey records are listed.



- 7. Select the Personal Data (IT0002).
- 8. <Display>



Compare the social security numbers to verify a match. If the social security numbers do not match, search by social security number.



Common Updates and Maintenance in PA30

Changing Addresses (Infotype 0006)

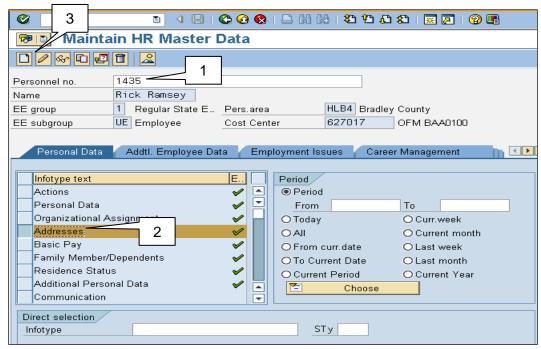
Keeping the address current is important because it affects payroll, benefits, etc. Employee address changes require related forms be sent to APERS and other voluntary product providers. If the employee moves to Texarkana, Arkansas, be sure to update the *Residence Tax Area* (IT0207.)

If making an update, such as when the employee moves, use <Copy> and enter a date from the beginning of the current pay period. The effective date must not be earlier than the beginning of the first pay period of the fiscal year. If the effective date for the address correction extends beyond the beginning of the first pay period of the fiscal year limit, the agency must send a request with justification to OPM.

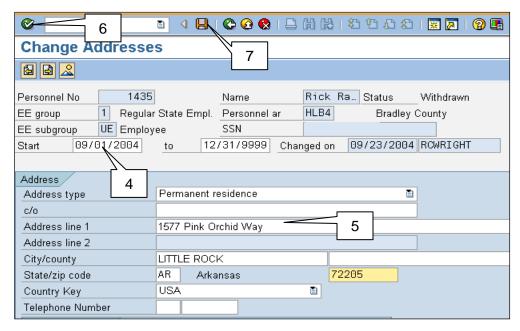
Scenario: Rick, an employee, notices his address remains incorrect. Use Change> within PA30 to correct a record because it has been incorrect since the hire date.

Action Steps:

- 1. Enter Personnel no.
- Select Addresses.
- 3. <Change> 2.



- 4. Enter the hire date.
- Correct the employee's address.
- 6. <Enter> to validate the information.
- 7. <Save> to save the information.



Changes to Withholding Info W4/W5 (Infotype 0210)

The Withholding Info W4/W5 US (IT0210) stores the information used by payroll to calculate withholding tax. Periodically, this information may change due to family situations or an employee elects to have additional payroll taxes withheld.

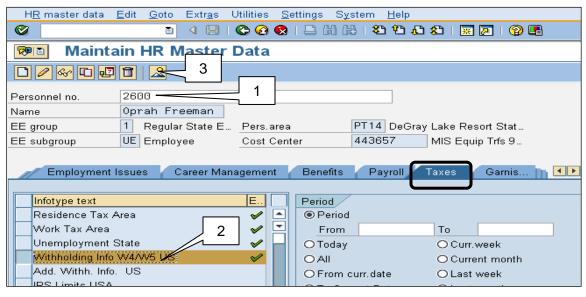
Any change to the employee's tax status must be effective the <u>day after the last Receive Warrant Date</u> to ensure accurate calculation of the taxes withheld. Using any other date may cause a retro-calculation producing an incorrect payroll result. When making changes, be sure to clarify if the change applies to State taxes, Federal taxes, or both.

<u>Scenario:</u> Oprah Freeman got married. On Feb.7, 2009, she elected to make changes on her tax deductions by submitting revised Federal and State W4/W5 forms. These changes affect an employee's payroll, so history must be

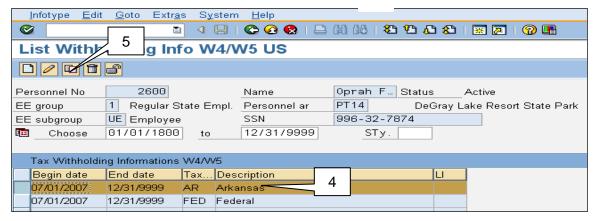
maintained for this infotype using <Copy> within PA30.

Action Steps for changes for Arkansas Withholding Information:

- 1. Enter the Personnel no.
- 2. Select Withholding Info W4/W5 from the Taxes tab.
- 3. <Overview>



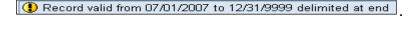
- 4. Highlight the Arkansas record.
- 5. <Copy>



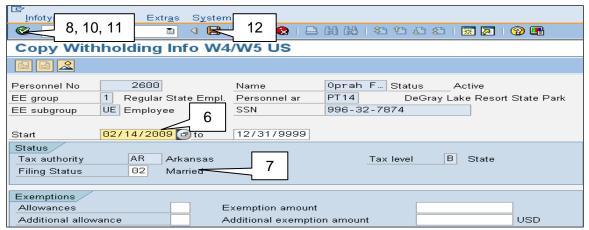
- Change the Start date. The warrant date is 2/13/2009 so the change date will be 2/14/2009.
- 7. Change the filing status, in this scenario, to married.
- 8. <Enter> . This message appears.



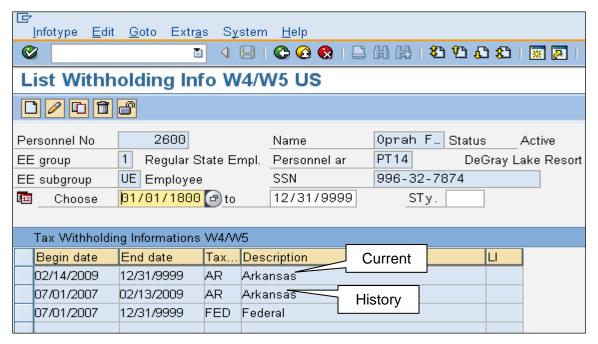
9. <Green check mark> . A delimit message appears.



- 11. <Enter> validate the information.
- 12. <Save> to save the information.



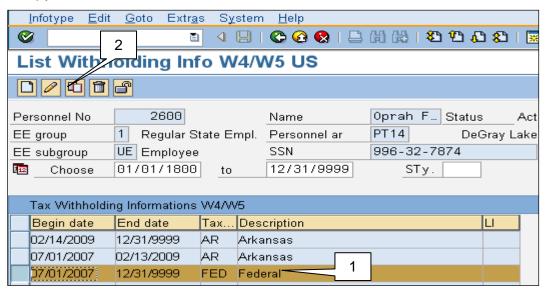
Upon saving the information and returning to the infotype screen, the first line is the current entry because the end date is 12/31/9999. The second line with an end date 7/20/2008 becomes the historical record.



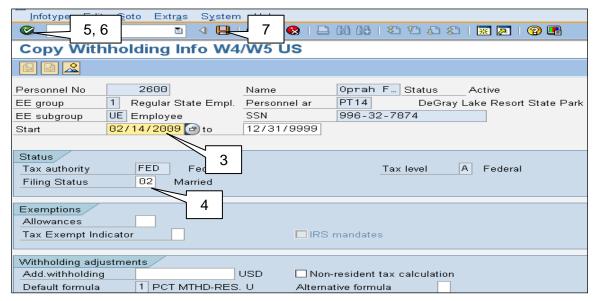
After making changes to Arkansas withholding information, you must make changes to the Federal withholding information.

Action Steps for changes for Federal Withholding Information:

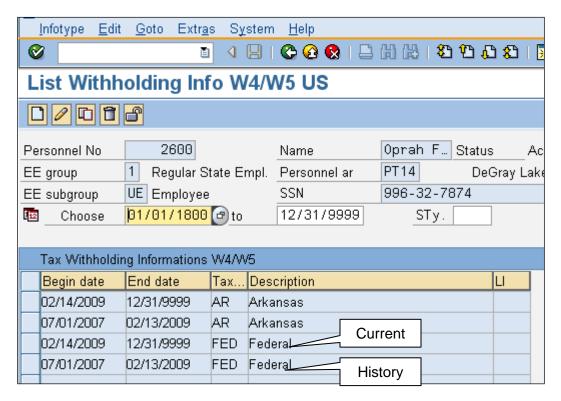
- 1. Highlight the Federal record.



- 3. Change the *Start date*. The warrant date is 2/13/2009, so the change date will be 2/14/2009.
- 4. Change the filing status, in this scenario, to married.
- 5. <Enter> . The delimit message appears.
 - Record valid from 07/01/2007 to 12/31/9999 delimited at end
- 6. <Enter> validate the information.
- 7. <Save> to save the information.



Upon saving the information and returning to the infotype screen, the first line is the current entry because the end date is 12/31/9999. The second line with an end date of 7/20/2008 becomes the historical record.



Changes to Bank Details (Infotype 0009)

Bank Details (IT0009) provides details for direct deposits. Occasionally, employees move monies from their main account to secondary accounts. The Bank Details (IT0009) allows employees to direct portions of their paycheck into secondary bank accounts through direct deposits. When adding additional banks, be certain to verify and enter the correct bank account number and type of account (checking or savings.) Otherwise, the monies will not be transferred appropriately. Verification is a <u>must</u> for the Bank Details (IT0009.)



Tricks and Tips:

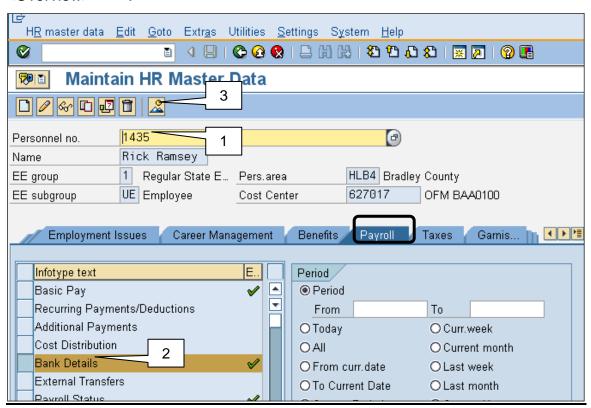
- The effective date for the Start date must be at least one day after the pay date of the previous pay period. Note: consult the bi-weekly schedule of pay period for correct days.
- The bank number cannot exceed 13 digits.

- Verify the amount the employee has designated to be deposited to the Other Bank. The amount remaining after all the Other Bank designations will be sent to the Main Bank.
- Do not exceed the net amount of the paycheck.
- The Payment method field defaults to D.

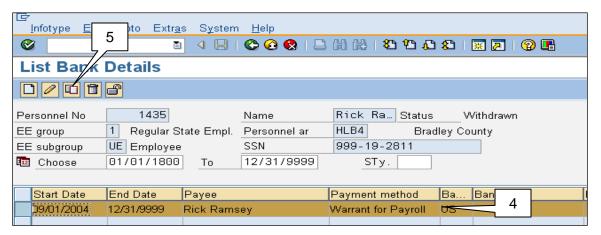
Scenario: On February 15, 2009, Rick Ramsey elects to change banks for his direct deposit. At the same time, he is setting up a savings account. The effective date for these changes is 02/08/2009, which is the beginning of a pay period.

Action Steps for changing the Main Bank:

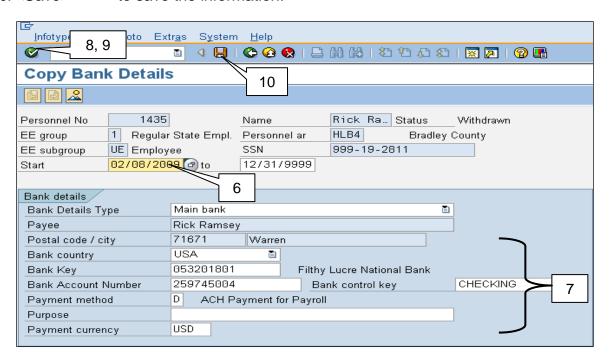
- 1. Enter Personnel no. <Enter> .
- 2. Select the Bank Details under the Payroll tab.
- 3. <Overview>



- 4. Highlight the bank record.
- 5. <Copy>



- 6. Enter the date (02/08/2009). Remember, this must be the beginning date of the pay period.
- 7. Enter the Bank key (the routing number), Bank Account Number, and Bank control key.
- 8. <Enter> . A delimit message appears.
 - ① Record valid from 09/01/2004 to 12/31/9999 delimited at end
- 9. <Enter> to validate the information.
- 10. <Save> let o save the information.



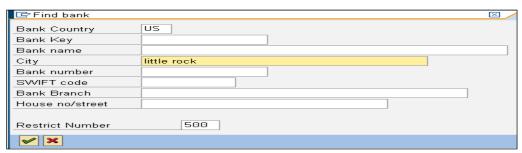
Infotype Edit Goto Extras System Help **@** List Bank Details Rick Ra... Status Personnel No 1435 Name Withdrawn 1 Regular State Empl. Personnel ar HLB4 EE group Bradley County EE subgroup UE Emploγee SSN 999-19-2811 01/01/1800 🗗 To 🔯 Choose 12/31/9999 STy. Start Date End Date Payee Payment method Ba. Bank Key 02/08/2009 12/31/9999 Rick Ramsey ACH Payment for P., US 053201801 09/01/2004 02/07/2009 Rick Ramsey ACH Payment for P... US 082901266

After saving, return to the infotype screen to verify the entries.

Locating the bank key number

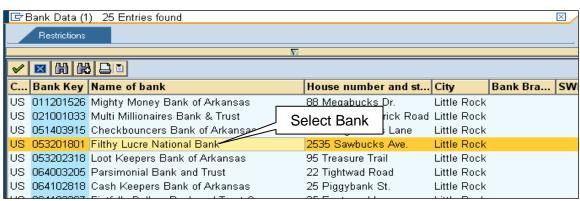
Click in the *Bank Key* field to activate the *Find Bank* box. Enter one or more letters of the bank name followed by an asterisk in the Bank Name field or enter

the name of the city in the City field. <Green check mark> 11 to continue.



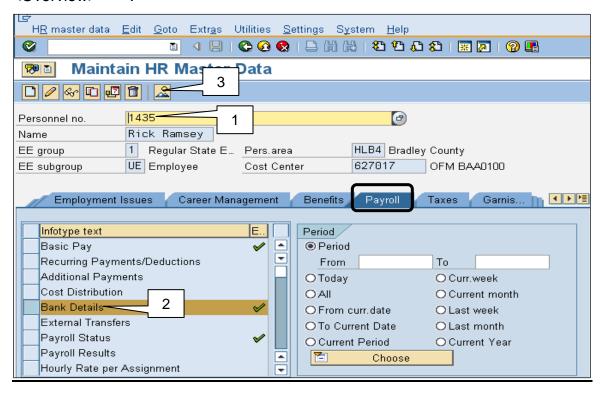
Bank Data box opens a list of banks meeting the search criteria. Compare and verify the bank you select with the documentation provided by the employee

(routing number, location, etc.) Highlight the bank. <Green check mark> W to continue.



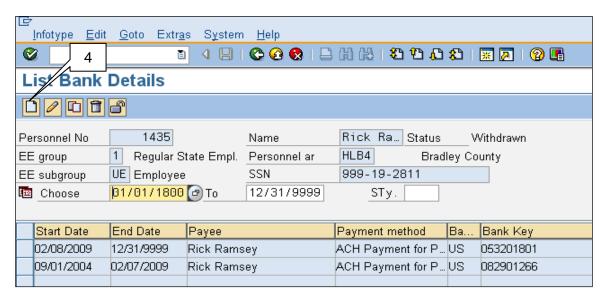
Action Steps for Adding a Second Bank

- 1. Enter Personnel no.
- 2. Select the *Bank Details* under the *Payroll* tab.
- 3. <Overview>

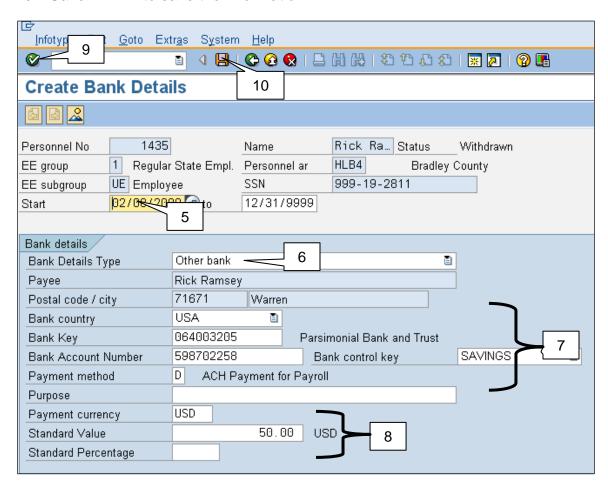


The overview list shows bank details history. Now, add a second bank record.

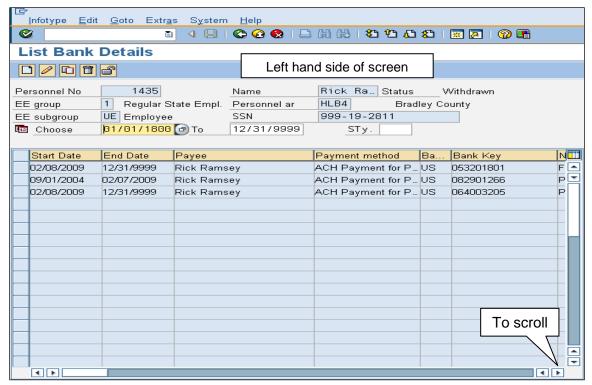
4. <Create> to continue adding the second bank record.



- 5. Enter the *Start Date* (02/08/2009), which must be the beginning date of the pay period.
- 6. For Bank Details Type, select Other bank.
- 7. Enter the *Bank key* (the routing number), *Bank Account Number*, and *Bank control key*. The *Purpose* field is for any comments, like account for college student.
- 8. Enter Standard Value or Standard Percentage. Standard value is the exact amount to be deposited into this account. Standard percentage is a percentage of the total warrant amount to be placed in this account.
- 9. <Enter> to validate the information.
- 10. <Save> Let us to save the information.



After saving, return to this screen to review an employee's bank details history. Ensure all the information is correct, especially the start date if a second bank was added.



Scroll to the right, to view the rest of the information such as the bank key, name, and account number. In the *T* column, the 0 stands for *Main Bank*, 1 stands for *Other Bank* designations.

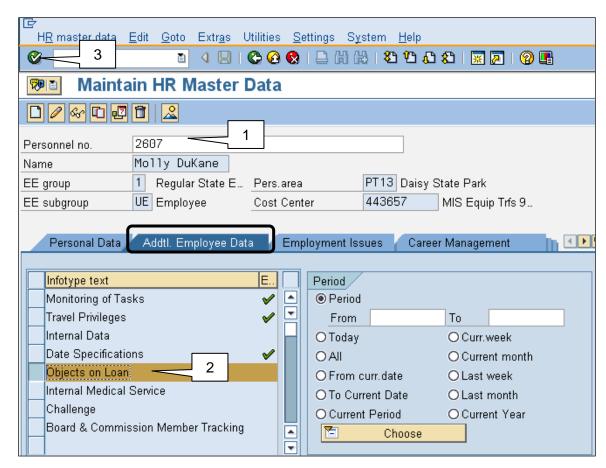


Objects on Loan (Infotype 0040)

Some agencies loan equipment such as cell phones, pagers, laptops, etc. to employees. In order to track these things, enter the information under the *Objects on Loan* (IT0040.) The *Communications* (IT0105) is mainly used to record end user system ids.

Action Steps:

- 1. Enter Personnel no.
- 2. Select Objects on Loan under the Addtl. Employee Data tab.
- 3. <Create> . (Use *Create* since this infotype contains no information.)



- 4. Enter the *Start* and *To date*. Use 12/31/9999 for the *To* date until the equipment is returned.
- 5. Select the object on loan from the drop-down list. <Green check mark>

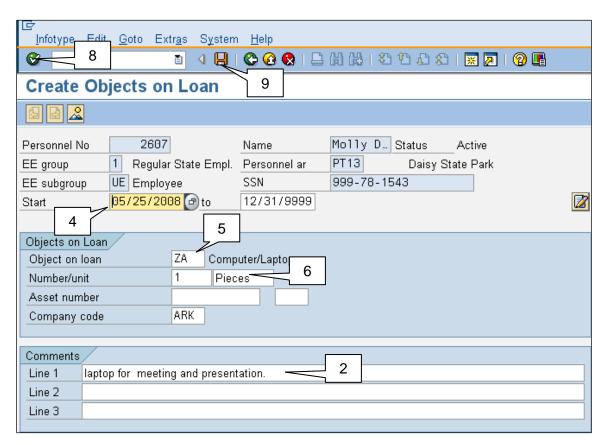




6. Enter *number/unit* (1/pieces).

Note: The asset number field is not being utilized at this time. To record asset tag information, you may use the *Comments* field.

- 7. Enter comments, if needed.
- 8. <Enter> to validate the information.
- 9. <Save> let to save the information.

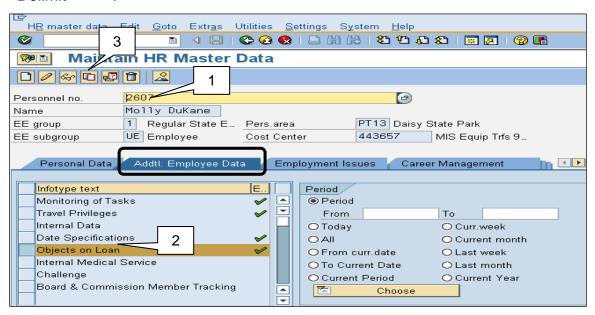


Delimit Objects on Loan (Infotype 0040) - Object Returned

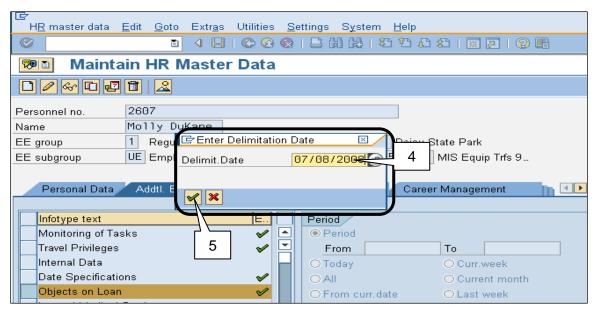
When employees return the objects or leave the agency, it is important to update the *Objects on Loan* (IT0040.)

Action Steps:

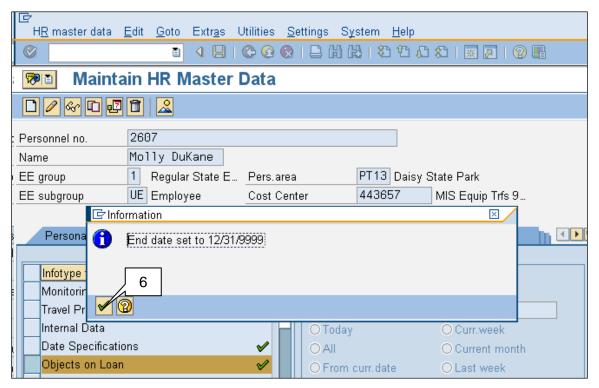
- 1. Enter the Personnel no.
- Select Objects on Loan (IT0040) under the Addtl. Employee Data tab.
- 3. <Delimit>



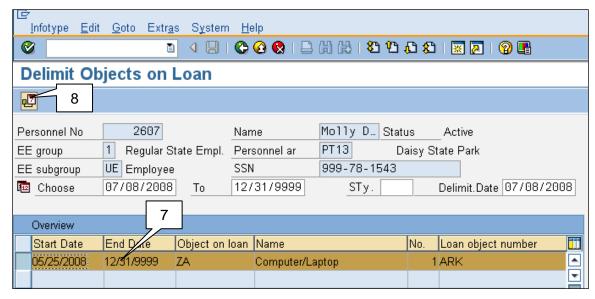
- 4. The delimit dialog box displays, enter the date the object is returned.
- 5. <Green check mark>



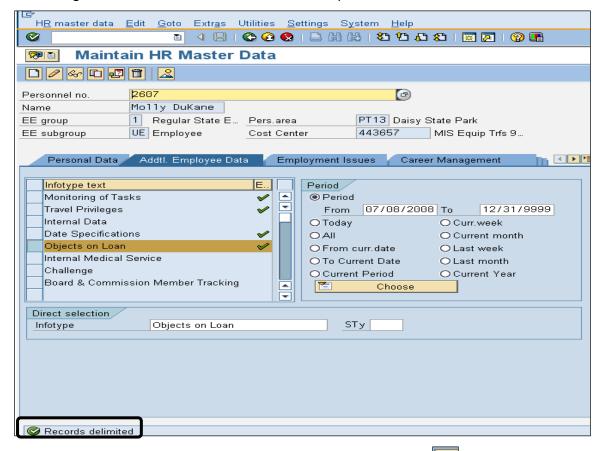
6. Another information box appears. <Green check mark>



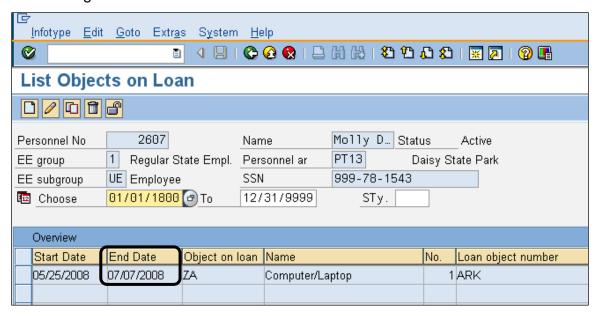
- 7. Highlight the line of the item to change.
- 8. <Delimit>



Upon returning to the main screen, a delimit message appears at the bottom indicating the delimitation of the record is complete.



To verify that the date changed on the record, <Overview> . The End Date changes from 12/31/9999 to 07/07/2008.

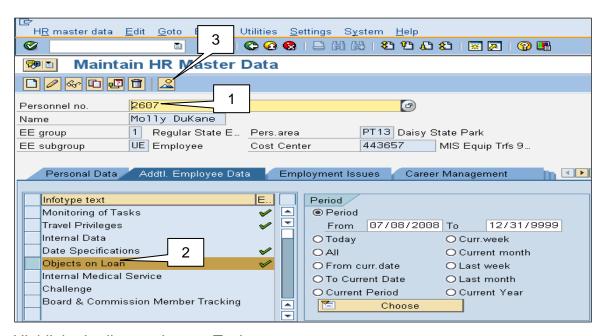


Another Second Method to Change the End Date:

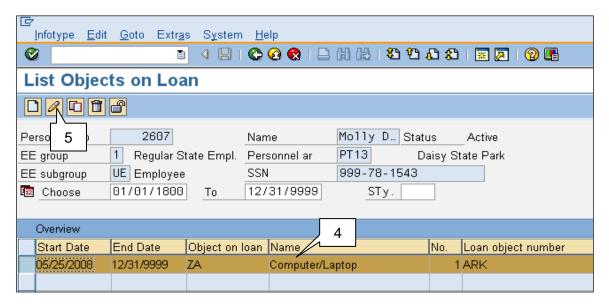
Here is another way to change *To* date to show the equipment is returned.

Action Steps:

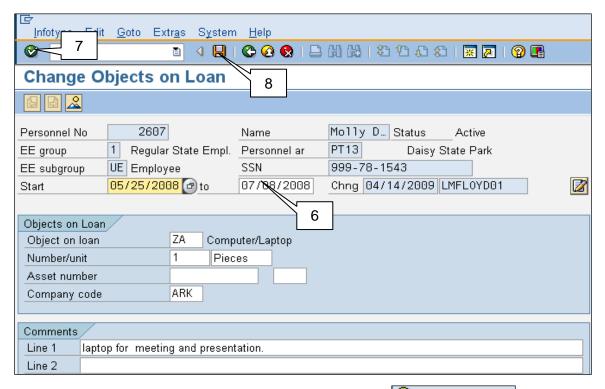
- 1. Enter the Personnel no.
- 2. Select the Objects on Loan under the Addtl. Employee Data tab.
- 3. <Overview>



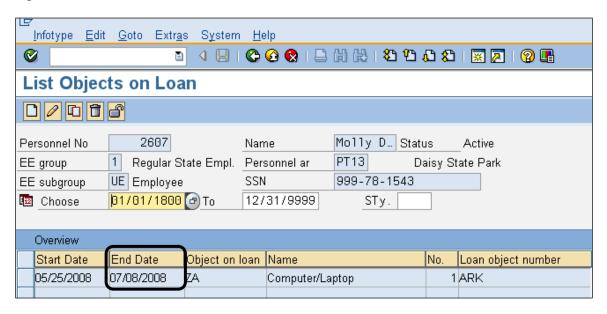
- 4. Highlight the line to change *To* date.
- 5. <Change> .



- 6. Change *To* date to the date the object is returned.
- 7. <Enter> to validate the information.
- 8. <Save> let to save the information.



After saving, return to List Objects on Loan. A message Record changed appears at the bottom of the screen indicating the *End Date* is successfully changed from 12/31/9999 to 07/08/2008.



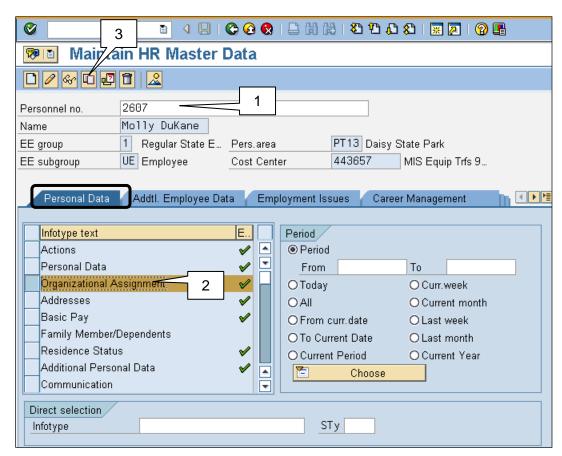
Organizational Assignment (Infotype 0001) -- Update Administrators

Periodically, administrator positions change due to a promotion, reorganization, or resignations. This information must be updated on the employee records. If the effective date for the *Organizational Assignment* (IT 0001) extends beyond the first day of the first pay period of the current fiscal year, the agency must submit a request with justification for approval by OPM.

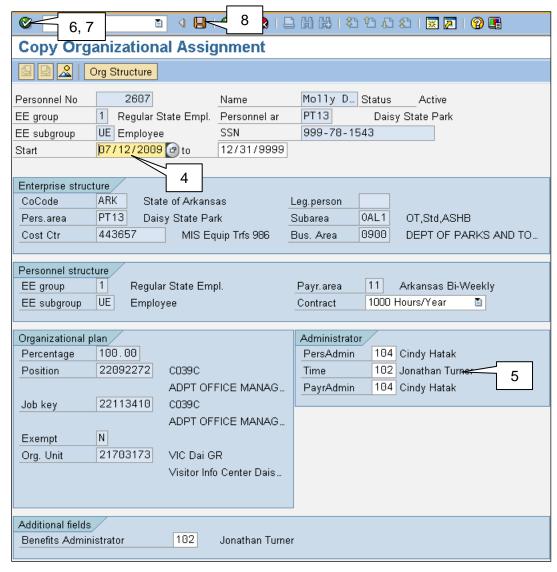
Before making any administrator changes, be sure you have received a notification (Administrator Change form) to make the changes.

Action Steps:

- 1. Enter Personnel no.
- 2. Select the Organizational Assignment located under Personal Data tab
- 3. <Copy> ...



- 4. Change Start date.
- Make changes as required to Administrator fields.
- 6. <Enter> . A delimit message appears.
 - ① Record valid from 06/28/2009 to 12/31/9999 delimited at end
- 7. <Enter> to validate the information.
- 8. <Save> to save the information.



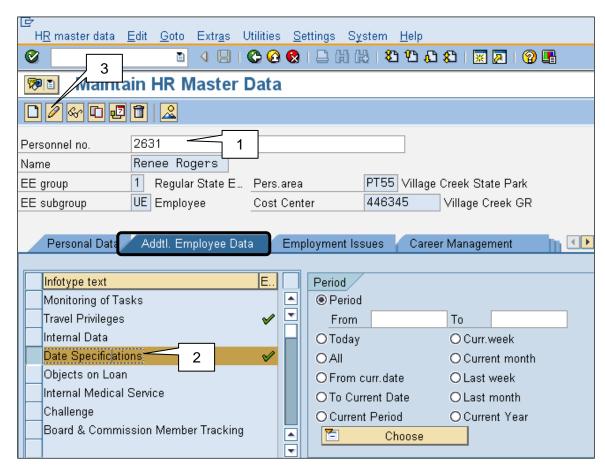
Correction to Leave Accrual Date

OPM Class and Compensation calculates the corrected date. Changes involving dates prior to the beginning of the fiscal year require the agency's Central Time Management or Specialist role assignee to perform a Quota Correction. Direct questions to OPM Class and Comp.

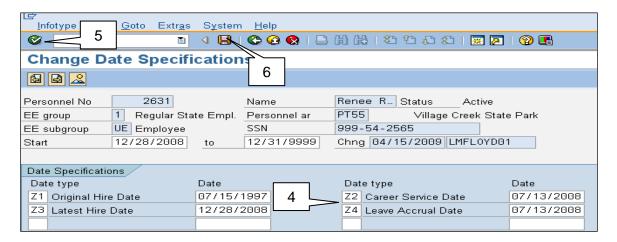
Scenario: Renee Rogers returned to work for a state agency on 12/28/2008. At the time she was rehired, an incorrect date was entered for Leave Accrual. The next day, Class and Comp sends an email to the PA Specialist with the correct Leave Accrual date and Career Service Date of 7/13/2008.

Action Steps:

- 1. Enter Personnel no.
- 2. Click the Date Specification under the Addtl Employee Data tab.
- 3. <Change> .



- 4. Enter correct Leave Accrual date and Career Service date.
- 5. <Enter> or to validate the information.
- 6. <Save> let o save the information.



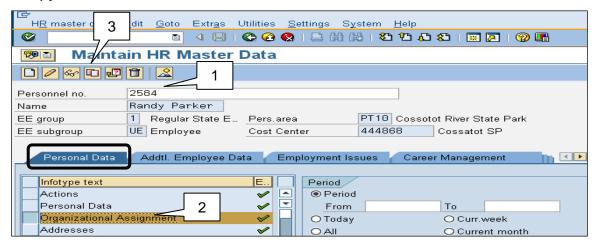
Changing the Contract Field

The contract field on the employees Organizational Assignment (IT0001) along with employee group and subgroup determines benefits eligibility for the employee. Therefore, it is important for the contract field to reflect accurate information to ensure proper eligibility of benefits enrollment for the employee. Rehired retirees are eligible to be enrolled in a different retirement as long as work requirements for the current retirement plan are satisfied.

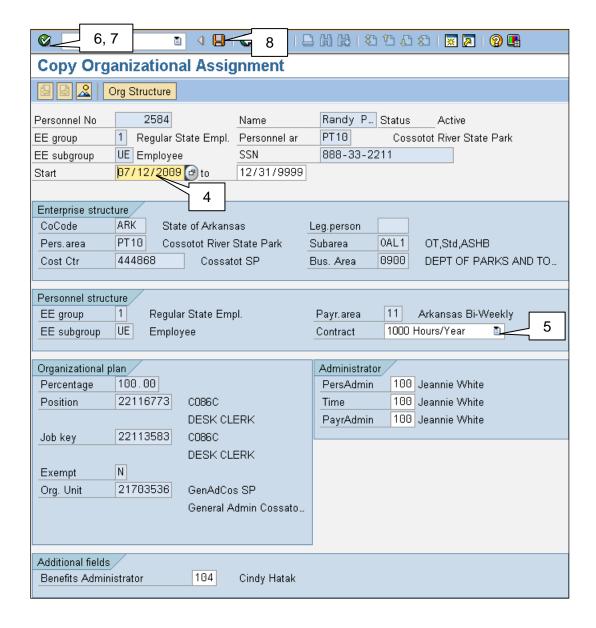
Scenario: Randy's work contract field has changed to 1000 hours a year.

Action Steps:

- 1. Enter the Personnel no.
- 2. Click the Organizational Assignment under the Personal Data tab.
- 3. <Copy> ...



- 4. Change the *Start* date to the beginning date of the current pay period in which the change is being made.
- 5. Select the correct Contract field.
- 6. <Enter> . The delimit message appears.
 - ① Record valid from 06/28/2009 to 12/31/9999 delimited at end
- 7. <Enter> to validate the information.
- 8. <Save> Use to save the information.



How to Delete a Personnel Action in PA40

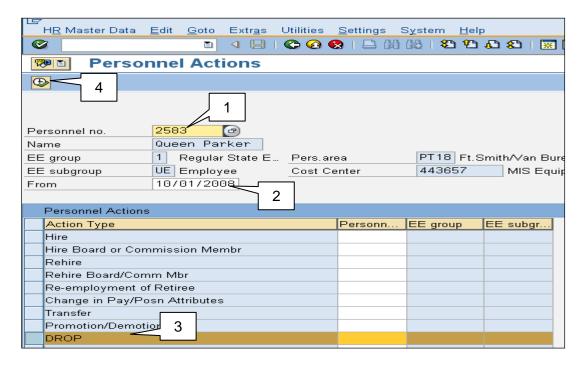
An action is a process containing a number of assigned infotypes. You may delete a personnel action if you accidently use the wrong employee number is or if an action is processed incorrectly. However, you cannot delete the *Hire* action! In this process, we are not deleting the actual action. We are deleting the information entered into the infotypes involved with the action.

The deletion process is a two-step process. First, access *PA40* to verify which infotypes are associated with a particular action. Second, access *PA30* to select the individual infotypes needed to make corrections. Here are the steps to delete an action properly and to avoid errors in payroll. Use extreme caution when deleting a personnel action!

Scenario: On May 10, 2008, you entered DROP information into the system using the wrong personnel number.

Action Steps – in PA40 – Personnel Action

- 1. Enter the *personnel number*.
- 2. Enter the effective date used in the *From* field.
- 3. Select an action: DROP.
- 4. <Execute> . This advances to the next screen.

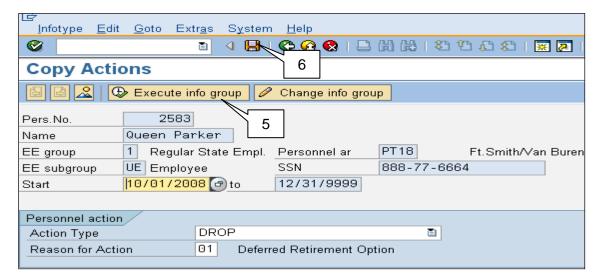


5. Click Execute info group. This message appears.



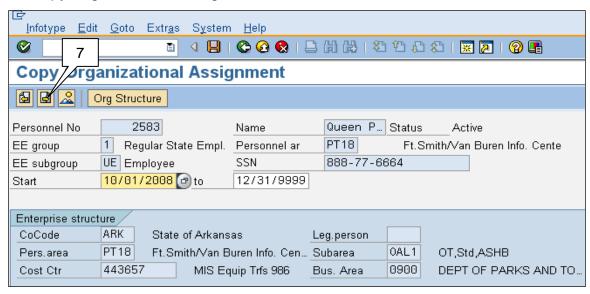
6. <Save> . The below text box appears. <Green check mark>



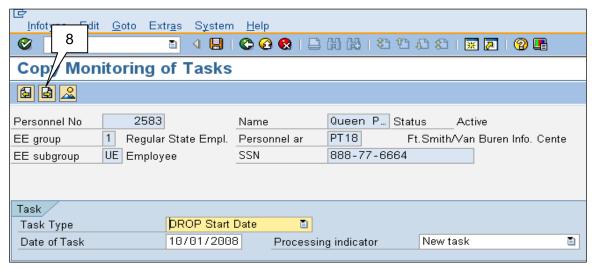


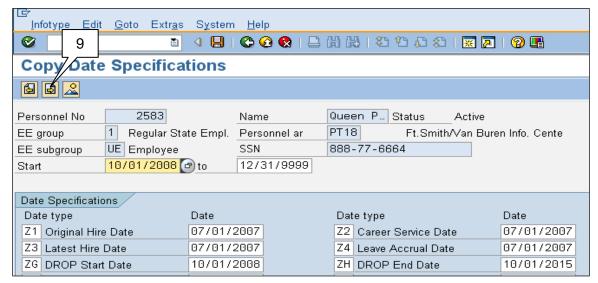
<u>Starting with this infotype (Actions)</u>, write down the titles of the infotypes that appear.

7. Copy Organizational Assignment, <Next record> III. Write it down.

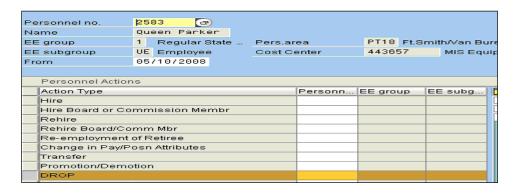


8. Copy Monitoring of Tasks, <Next record> . Write it down.





After listing all of the infotypes for the action, you will return to the *Personnel Actions* screen.

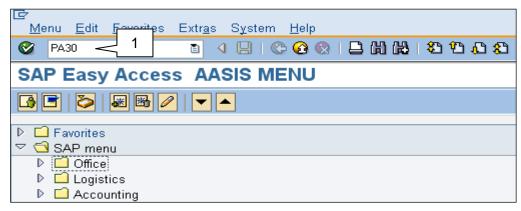


In the first set of action steps, review the action and write down the infotypes associated with the DROP action. In the second set of action steps in *PA30*, review each infotype and delete the incorrect information. Instead of using

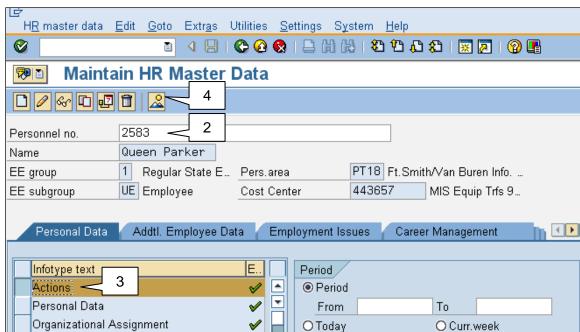
<Change> , use <Overview> because it displays an overview of all the records associated with the infotype.

Action Steps - in PA30 - Correcting the Infotypes

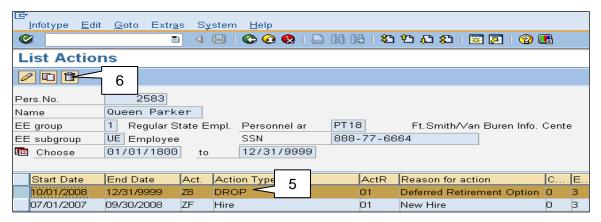
1. Enter *PA30.* <Enter>



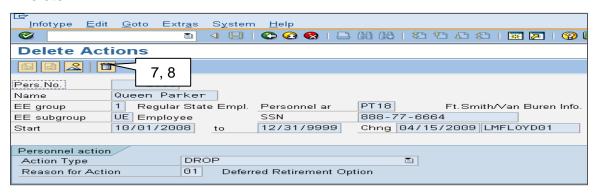
- 2. Enter the Personnel no. <Enter>
 2. Enter the Personnel no. <Enter>
 2. Enter the Personnel no. <Enter>
 3. Enter the Personnel no. <Enter>
 4. Enter the Personnel no. <Enter the Person no. <Enter the Person
- 3. Highlight the Actions infotype.
- 4. <Overview> —, because it reflects all the records associated with this infotype.



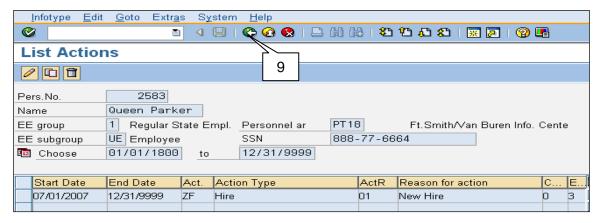
- 5. Locate and highlight the line with the *Start* date of 10/01/2008.
- 6. <Delete>



- 7. <Delete> . A delimit message appears.
 - ① Previous record from 07/01/2007 to 09/30/2008 extended to 12/31/9999
- 8. <Delete>



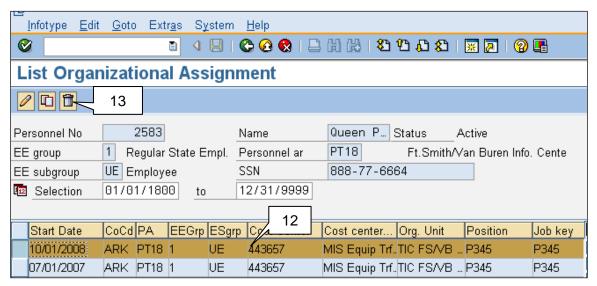
9. The screen returns to *List Actions*. Verify the line is deleted by noting the line is no longer listed and a message appears at the bottom. <Back> to return to *Maintain HR Master Data* screen.



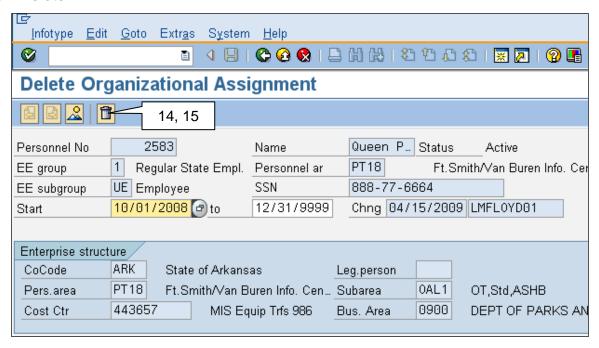
- 10. Highlight the *Organizational Assignment* infotype.
- 11.<Overview> , because it reflects all records associated with this infotype.



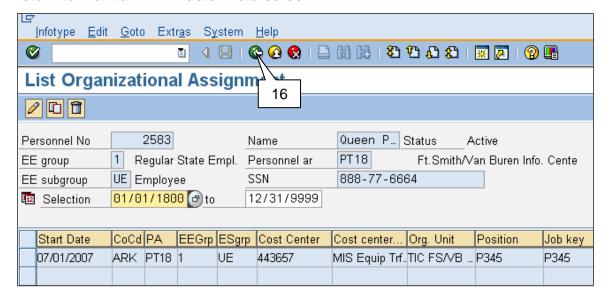
- 12. Locate and highlight the line with the Start date of 10/01/2008.
- 13. <Delete> ...



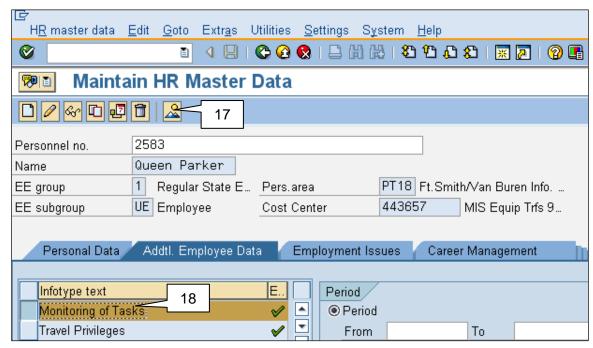
- 14. < Delete > . A delimit message appears.
 - Previous record from 07/01/2007 to 09/30/2008 extended to 12/31/9999
- 15. < Delete >



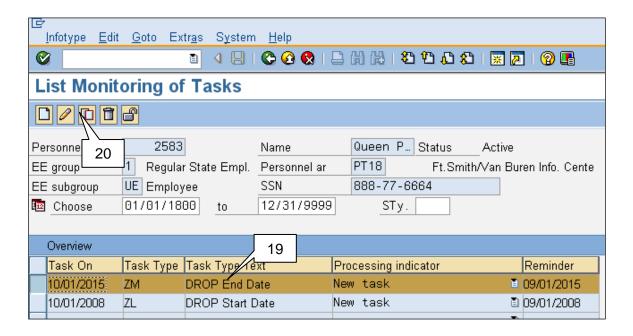
16. The screen returns to *List Actions*. Verify the line is deleted by noting the line is no longer listed and a message appears at the bottom. <Back> to return to *Maintain HR Master Data* screen.



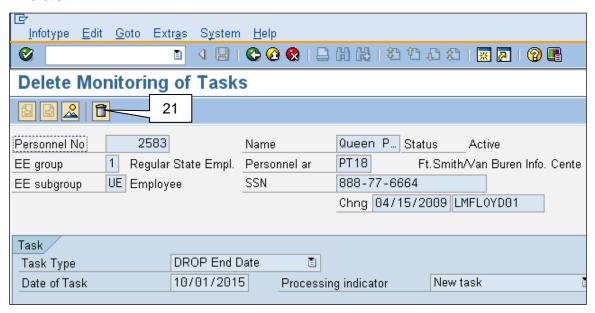
- 17. Highlight the *Monitoring of Task* infotype. In this step, two lines are to be deleted.
- 18. < Overview > because it reflects all records associated with this infotype.



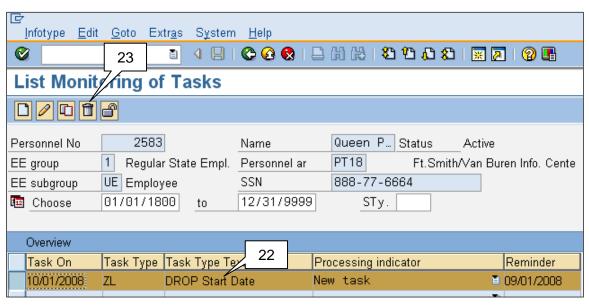
- 19. Locate and highlight the line with the *Task On DROP End Date* of 10/01/2008.
- 20. < Delete > 120.



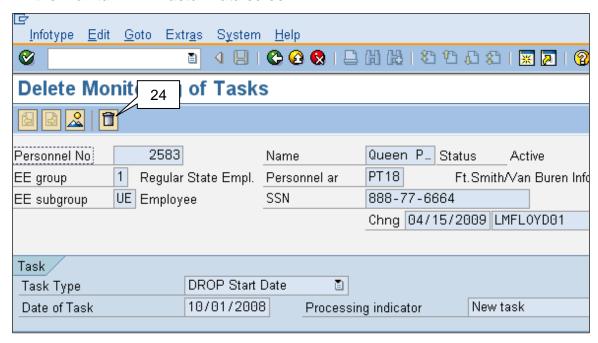
21. < Delete >



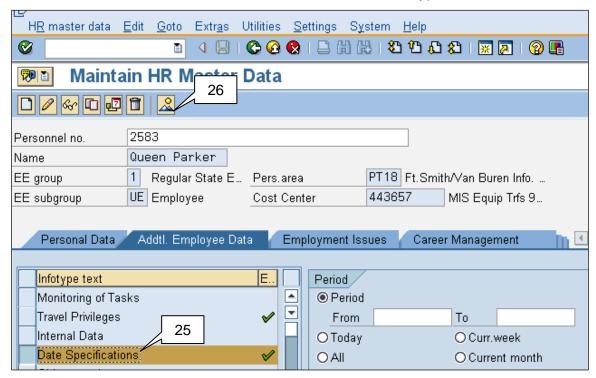
- 22. Locate and highlight the line with the *Task On DROP Start Date* of 10/01/2008.
- 23. <Delete> 1.



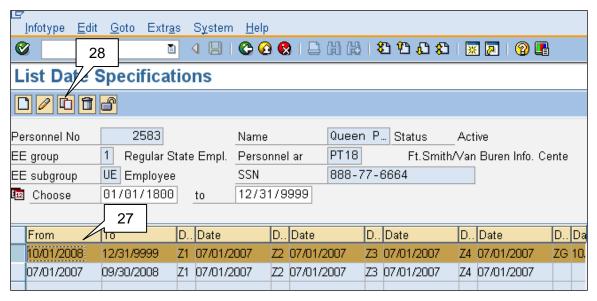
24. < Delete > . A record deleted message appears, and you are returned to the *Maintain HR Master Data* screen.



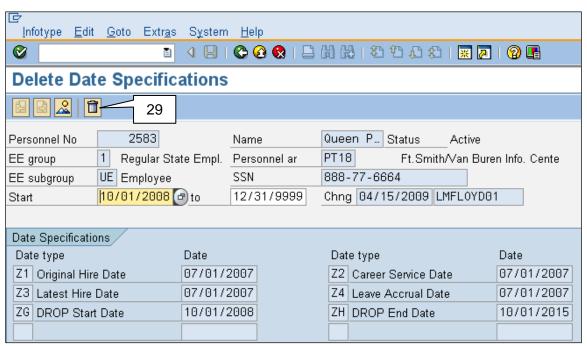
- 25. Highlight the Date Specifications infotype.
- 26. <Overview> 🚨. All records associated with this infotype are reflected.



- 27. Locate and highlight the line with the *From* date of 10/01/2008.
- 28. <Delete>



29. < Delete > 1 ...



After deleting, the record deleted message appears and you are returned to *Maintain HR Master Data* screen. Use <Overview> to click on each one again to confirm the deletions are processed.





After this process, you **must** notify the Time, Payroll, and Benefits administrators about the deletion of the action to ensure their records were not affected.